

University of Arkansas at Pine Bluff

Faculty/Staff Handbook

Policy: **PUBLIC CONTACT**

Policy #: **7.8**

The University is supported by the State of Arkansas and serves people through teaching, research, and public service. Success in carrying out the mission of the University depends to a large extent on how employees treat the public.

Each employee of the University must share in building and maintaining good relations with the public. The University is judged not only on the quality of its graduates, but also on the public's contact with employees.

Discourteous treatment of any member of the public through correspondence (including electronic communication, i.e. e-mail, social media, etc.), telephone conversations, or interaction with visitors to the campus may result in disciplinary action.

Resource(s):
Approved by:
Approval date:
Custodian: